VA Centers of Excellence in Primary Care Education: Lessons Learned Year 1

SGIM Annual Meeting
May 11, 2012

Presented by COE Directors:
Joyce Wipf, MD, VA Puget Sound (session coordinator)
Rebecca Brienza, MD & Susan Zapatka, ARPN, West Haven VA
Rebecca Shunk, MD San Francisco VA
Mimi Singh, MD, Cleveland VA
C. Scott Smith, MD and Melanie Nash, ARNP, Boise VA
Center of Excellence in Primary Care Education (COE)

- National VA OAA goals for the Centers
- History pre-Center: Education for medicine nursing practice, assoc health professionals
  - Separate “silos” of training
- PACT (VA Patient-Aligned Care Teams)

- Summary lessons learned Year 1
  - UCSF: PACT development with trainees and clinical teams
  - Cleveland: MD-NP co-attending, curriculum innovations panel mgmt
  - West Haven: NP fellowship, health policy curriculum, IP faculty dev.
  - Seattle: Resident schedule redesign, challenges interprofessional edu.
  - Boise: curriculum innovations panel management, competencies

- Q&A, small group discussion
VA Office of Academic Affiliations Proposals for Pilot Centers
August 2010
OAA goals in creating COEs

- “Transform primary care education”
- Shared Interprofessional education between Residents and Nurse Practitioner trainees, and core clinic team members
- Learn primary care for future practice in PACT, shared team leadership
- Innovative curriculum in primary care
OAA goals in creating COEs - 2

- Work with partners in affiliated training programs, School of Nursing and School of Medicine
- Funding for education and new curricula and Center program x 5 yrs
- Sustainable and exportable beyond the five pilot Centers and funding yrs
OAA Requirements

- Residents spend *30% of total training* in VA Continuity Clinic
- NP students spend *30% of their clinical time* in VA Continuity Clinic
- Shared educational activities and maximize "elbow-to-elbow" NP/MD trainees’ clinic time on teams
- Innovative curriculum
  - *~1/3 of total clinic time is spent on educational activities*
OAA COE Educational Domains

1. SHARED DECISION MAKING
2. SUSTAINED RELATIONSHIPS
3. INTERPROFESSIONAL COLLABORATION
4. PRACTICE IMPROVEMENT
April 2010: VA announces system-wide conversion to the medical home (PACT) model.
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PACT Primary Care Provider Weekly Workload

Scheduled patients: 62%
Telephone care: 12%
Secure Messaging: 5%
Group visits: 4%
Care management/coordination: 7%
Daily huddle: 4%
Midlevel collab.: 3%
Team meeting: 3%

Direct Patient Care: 83%
Coordination: 7%
Team Work: 10%
Center of Excellence in Primary Care Education

Co-Directed by:
Rebecca Shunk, MD
Susan Janson, RN, ANP, DNSc
Transforming Out-patient Care (TOPC)

Center of Excellence in Primary Care Education
Louis Stokes Veterans Affairs Medical Center
Cleveland, Ohio

Case Western Reserve University Medicine Residency
Frances Payne Bolton School of Nursing

Welcome to the Louis Stokes Cleveland VA Medical Center
VA Connecticut Healthcare System
Center of Excellence
in
Primary Care Education

Yale University School of Medicine
Yale University School of Nursing
Fairfield University School of Nursing
University of Connecticut School of Medicine
VA Puget Sound Seattle COE in Primary Care Education

UW Schools of Medicine and Nursing
The REACHE Center
Regional Enhancement of Ambulatory Collaboration and Health Education

Boise VA CoE